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**General Support 2016-17**  
Proposal 1027-040  
*for*  
**Tucson Unified School District**  
Technology, Computer and Network Services SAVE RFP 16-07-21

*Developed by*  
**HYE TECH NETWORK & SECURITY SOLUTIONS, LLC**



**HYE TECH**  
NETWORKS

September 16, 2016

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## **Objectives**

### **Hye Tech will meet the following Service objectives:**

- ◆ Provide network, security and systems troubleshooting and support.
- ◆ Provide network, security and systems architecture enhancements.

## **Scope of Work**

### **Provide troubleshooting and support**

- ◆ Support includes:
  - Network and security
    - Routers and switches
    - Firewalls and intrusion prevention systems
    - Wireless controllers and APs
  - Systems and storage
    - Servers (UCS/HP/Dell/etc)
    - Storage (Nimble/HP/etc)
    - VMWare
  - Enterprise Applications
    - Active Directory
    - Exchange/Office365
    - SQL
    - SharePoint
    - Other Microsoft application
- ◆ Support does NOT include
  - Purchase of equipment of any nature
  - Workstation, Printer or General Desktop Support

### **Provide network and security architecture enhancements.**

- ◆ Including:
  - Network or security architecture design consultation
  - Systems and storage architecture design consultation
  - Enterprise application architecture design and consultation
  - Configuration of new technologies as needed
  - General architecture decision consultation, including hardware, software, etc.

## **Rates**

- ◆ See Appendix A



## **Requirements**

**The following assumptions and requirements apply for this Services engagement.**

- ◆ TUSD will provide Hye Tech an overview of relevant policies associated with the project.
- ◆ TUSD will provide access to all information, documentation and technology necessary for consultant to perform the Services.
- ◆ TUSD staff will work with Hye Tech to make the necessary network changes.
- ◆ Special projects, except those that are mutually agreed upon, will not be accomplished within the Scope of this Agreement.
- ◆ All software maintenance shall be provided by TUSD.
- ◆ All required hardware, software and licenses shall be provided by TUSD



## **Appendix A**

### **Support Service Rates:**

<b>Description</b>	<b>Rate</b>
Block of 240 Hours – Network/Wireless/Monitoring tools/ Systems/Storage/Application	\$36,000.00
<b>Sub Total</b>	<b>\$36,000.00</b>
<b>Travel/Misc Expenses</b>	<b>N/A</b>
<b>Total</b>	<b>\$36,000.00</b>

**Hye Tech Network &  
Security Solutions, LLC**

**Tucson Unified School District**

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

