



POLICY

MEETING OF: September 24, 2013

TITLE: Policy KE - Public Concerns and Complaints (revision)

ITEM #: 11

Information:

Study:

Action: X

PURPOSE:

To adopt Policy KE - Public Concerns and Complaints.

STATEMENT OF POLICY:

The Governing Board recognizes situations may arise in which parents or community members have concerns or complaints. Such concerns are best handled through direct communication to the individual staff member and/or supervisor who may or can directly address the concern or complaint.

This policy is not the ASBA model. It is being revised to remove the obsolete department for submitting complaints and inserting the correct one, which is the Superintendent's office. Board Member, Kristel Foster added additional language as shown in the version marked "Current Policy".

Dr. Sanchez will be available to address questions.

This policy does not relate to the Superintendent's goals.

KEY POINTS ABOUT THE POLICY:

REPLACES WHAT POLICY:

EXECUTIVE SUMMARY:

OTHER POLICIES IMPACTED:

WHO HAS REVIEWED THE POLICY:

LEGAL CONSIDERATIONS:

For all Intergovernmental Agreements (IGAs), Initiator of Agenda Item provides the name of the agency responsible for recording the Agreement after approval:

For amendments to current IGAs, Initiator provides original IGA recording number:

Legal Advisor Signature (if applicable)



BUDGET CONSIDERATIONS:

_____ District Budget
_____ State/Federal Funds
_____ Other _____
Budget Cost Budget Code

INITIATOR(S):

Julie C. Tolleson, General Counsel		09/17/13
Name	Title	Date

DOCUMENTS ATTACHED/ ON FILE IN BOARD OFFICE:

ATTACHMENTS:
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 Current Policy

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