



TUCSON UNIFIED SCHOOL DISTRICT

MEETING January 29, 2019
OF:

TITLE: Superintendent Teacher Focus Groups Fall Semester 2018: District Customer Service and Student Discipline

ITEM #: 5

Information: X

Study:

Action:

PURPOSE:

The purpose of this informational item is to inform the board and the public of the feedback received during the two Superintendent Focus Group working sessions with teachers in October and November of 2018.

DESCRIPTION AND JUSTIFICATION:

The two working sessions were designed to obtain information from teachers who represent all 86 district schools. They shared direct feedback regarding the quality and challenges of customer service provided by the district office in support of schools and the extent to which teachers feel informed and educated about the provisions and changes to the newly adopted Code of Conduct.

Representative teachers from the focus group will be providing the board an executive summary of the major and predominant themes with regard to strengths and opportunities for growth in both areas.

Michelle Merrick, District Literacy Coordinator; Sara Sultan, Math Professional Development Academic Trainer; and Superintendent Focus Group Teachers will present.

BOARD POLICY CONSIDERATIONS:

LEGAL CONSIDERATIONS:

For all Intergovernmental Agreements (IGAs), Initiator of Agenda Item provides the name of the agency responsible for recording the Agreement after approval:

For amendments to current IGAs, Initiator provides original IGA recording number:

Legal Advisor Signature (if applicable)

BUDGET CONSIDERATIONS:

_____ District Budget
_____ State/Federal Funds
_____ Other
Budget Cost Budget Code

Budget Certification (for use by Office of Financial Services only):

Date
I certify that funds for this expenditure in the amount of \$
are available and may be:
Authorized from current year budget
Authorized with School Board approval
Code: Fund:

INITIATOR(S):

Dr. Gabriel Trujillo, Superintendent

1/22/2019

Name

Title

Date

DOCUMENTS ATTACHED/ ON FILE IN BOARD OFFICE:

ATTACHMENTS:
Click to download
Effective Customer Service
Essential Questions 1
Essential Questions 2
Essential Questions 3
FAST Service Feedback

TUCSON UNIFIED SCHOOL DISTRICT

BOARD AGENDA ITEM
CONTINUATION SHEET

